her face. It was a small but significant encounter, because it represented a victory over my old negative pattern of judging people by external appearances.

“When you’re tempted to think or act critically,” the writer continued, “stop and consciously substitute a positive response. Pay a compliment. It may seem artificial at first, but after a while, it will become a habit, and a God-honoring habit at that.”

Jan van Ruysbroeck, a medieval mystic, wrote, “Be kind, be kind, be kind, and you will soon be saints.”

7. Ease the Burdens of Others

“Bear one another’s burdens.” — Galatians 6:2

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8. Act Cheerfully

“The joy of the Lord is your strength.”

—Nehemiah 8:10

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9. Learn to Smile More

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Practicing the Golden Rule is one sure way to help make this a better world, to be a positive force for good. It is also a good way to follow the words of Jesus Christ: “In everything, do to others as you would have them do to you; for this is the law and the prophets.”—Matthew 7:12

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“Do unto others as you would have them do unto you.” That’s the Golden Rule, and it is a familiar ethical principle in many cultures and religions. When you put the Golden Rule into practice, you not only make this a happier world by contributing to the good order of society, but you become a more attractive person yourself. People respond warmly to politeness, civility, and human warmth.
In our Christopher Leadership Course, we divide the Golden Rule into nine “Personality Rules.” If lived sincerely, each one of them will enhance your personality and make you a more positive and appealing human being.

1. **Show Genuine Appreciation**
   
   “Give thanks in all circumstances: for this is the will of God.”
   
   —1 Thessalonians 5:18

   Dave Thomas, the founder of the Wendy’s fast food chain, wrote, “When Grandma Minnie told me I was adopted, I felt my stomach turn. Why hadn’t anyone told me sooner?”

   Thomas’ mother had died of rheumatic fever, and his late father had probably never even known of his existence. Instead of feeling sorry for himself, Thomas said, “Adoption made it possible for me to get Grandma Minnie Sinclair’s love, care, and affection. Had I not been adopted by her, I could have ended up as a ward of the state or been raised in an orphanage.”

   To express his gratitude and encourage others, the successful businessman added special insurance coverage and financial assistance to employees’ benefits if they adopt a child. He also created the Dave Thomas Foundation for Adoption, which helps find permanent homes for children in foster care.

2. **Give Compliments**
   
   “Let love be genuine.”
   
   —Romans 12:9

   Truthful praise brings added joy to anyone’s life. Ann Nelson told this story in Ladies Home Journal: “One of my closest friends is a woman who, when I first met her, intimidated me into shyness. Then one day, while we both waited to pick up our children from school, I admired her earrings and remarked that I’d always wanted to have my ears pierced but lacked the courage. Nothing to it, she assured me.

   “On impulse, I asked if she would come with me for moral support. Horrified as soon as I’d blurted out the request, I sat there awaiting a polite refusal. Instead, we met at the mall the next day, first for a piece of morale-building cheesecake and a good conversation, then to visit the earring store. We’ve been fast friends ever since.”

3. **Point Out the Good in Others**
   
   “Let your light shine before others, so that they may see your good works and give glory to your Father in heaven.”
   
   —Matthew 5:16

   Affirm the good you see in other people. When two Atlanta policemen were paralyzed in a shooting, 40,000 people attended a fundraising picnic for them. One of the wounded officers, J.J. Biello, a 15-year veteran, said, “You could actually feel the love in that park.” Among the people at the picnic were seven people that Officer Biello had put in jail. One gave him roses and said, “Do you remember me? You booked me, but you were fair. You helped straighten out my life.”

4. **Follow Generous Impulses**
   
   “Live as children of light.”
   
   —Ephesians 5:8

   Just as you like to be warmly accepted, look for ways to welcome those around you. A receptionist at the Diocesan center in Victoria, British Columbia is a blind nun who has come to see her blindness as a blessing. Sister Barbara Schindler received training to get along better as a blind person. In the process, she enhanced her positive attitude that responds openly to every sign of kindness. “You learn about people from the inward beauty expressed in their voice, their attitude, and their courtesies,” she said.

5. **Develop Tolerance and Respect**
   
   “Do not repay anyone evil for evil, but take thought for what is noble.”
   
   —Romans 12:17

   Sister Helen Prejean says people are more than the worst thing they have ever done. She became a friend and spiritual advisor to a young black man on death row in the Louisiana State Penitentiary. In her book Dead Man Walking, Sister Helen examined the process that preceded his execution.

   “I don’t feel guilty for having compassion for people who are condemned to death for killing other people...As followers of Jesus Christ we reaffirm His way of compassion which calls us to overcome hatred with love and to forgive rather than avenge ourselves on those who harm us.”

   Her opposition to the death penalty is rooted in her belief that “it dehumanizes all of us.”

6. **Practice Kindness**
   
   “Just as you did it to one of the least of these…you did it to Me.”
   
   —Matthew 25:40

   Elizabeth Cody Newenhuyse wrote in Today’s Christian Woman: “The other day, a rather shabbily dressed young woman walked by our house while I was working in the yard. I literally thought to myself, ‘Be kind.’ I smiled and said hello, and she gave me a beautiful smile in return. It just lit up
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